

CHESHIRE EAST HEALTH AND WELLBEING BOARD  
Reports Cover Sheet

<b>Title of Report:</b>	Children & Families Locality Working Model Update
<b>Date of meeting:</b>	22 October
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Executive Summary

<b>Is this report for:</b>	Information <input type="checkbox"/>	Discussion <input checked="" type="checkbox"/> x	Decision <input type="checkbox"/>
<b>Why is the report being brought to the board?</b>	To ensure that Leaders across the Health & Well Being Board can approve and endorse the progress around our Locality Delivery model.		
<b>Please detail which, if any, of the Health &amp; Wellbeing Strategy priorities this report relates to?</b>	Creating a place that supports health and wellbeing for everyone living in Cheshire East <input checked="" type="checkbox"/> x Improving the mental health and wellbeing of people living and working in Cheshire East <input checked="" type="checkbox"/> x Enable more people to live well for longer <input type="checkbox"/> All of the above <input type="checkbox"/>		
<b>Please detail which, if any, of the Health &amp; Wellbeing Principles this report relates to?</b>	Equality and Fairness <input type="checkbox"/> Accessibility <input type="checkbox"/> Integration <input type="checkbox"/> Quality <input type="checkbox"/> Sustainability <input type="checkbox"/> Safeguarding <input type="checkbox"/> All of the above <input checked="" type="checkbox"/> x		
<b>Key Actions for the Health &amp; Wellbeing Board to address. Please state recommendations for action.</b>	Health & Well-being Board members to endorse and promote a refreshed locality working model for Children & Family Services that young people have chosen to brand "Together in Communities"  HWBB members to promote attendance at October/November Locality workshops to further endorse the new way of working, building upon Signs of Safety and creating "virtual" team working across communities		

Has the report been considered at any other committee meeting of the Council/meeting of the CCG board/stakeholders?	<p>The feedback from initial workshops has been received by the Childrens Safeguarding Partnership.</p> <p>The referenced Early Help Strategy and action plan has been agreed by the Safeguarding Partnership, Children and Families Overview and Scrutiny Committee and Safer Communities Partnership</p>
Has public, service user, patient feedback/consultation informed the recommendations of this report?	Yes Parents views and Children and Young People have been consulted in the creation of the Together in Communities Locality model
If recommendations are adopted, how will residents benefit? Detail benefits and reasons why they will benefit.	Benefits detailed in the report, more streamlines access to services, better integrated and joined up delivery and reduced duplication of agency involvement

## 1 Report Summary

- 1.1 To update the Health and Wellbeing Board on progress to date to create a new way of working called **“Together in Communities”** across agencies working with Children and Families in Cheshire East.

## 2 Recommendations

- 2.1 Board members to endorse and promote a refreshed locality working model for Children & Family Services that young people have chosen to brand **“Together in Communities”**
- 2.2 Board members to promote attendance at October/November Locality workshops to further endorse the new way of working, building upon Signs of Safety and creating “virtual” team working across communities

## 3 Reasons for Recommendations

- 3.1 To bring about greater efficiency of service provision for complex families, children and young people and promote greater integration of service delivery to best meet needs and improve outcomes for children young people and their families

## 4 Impact on Health and Wellbeing Strategy Priorities

- 4.1 By bringing together services to work more efficiently around the needs of children and families will ensure that we can identify and respond earlier to the health and well-being needs and prevent access to acute, expensive services.

## 5 Background and Options

- 5.1 Ofsted report that the most successful areas who achieve better outcomes have adopted a locality working model for services delivered to Children and Families. Building upon the NHS Place based commissioning hubs for integrated care in Adult services, our ambition is to mirror this structure for Children and Families services to ensure a much improved synergy and integrated operational model that can maximise potential for joint assessment, planning and team around the family working.
- 5.2 Due to the different configuration of services and levels of need for children and families in different places, there would not be capacity to split in to the 9 existing care communities, but instead we have grouped these areas in to three groupings to reflect North, Middle and South “Communities” across the Cheshire East geography. These boundaries align with connected communities geography.
- 5.3 We have based our consideration of the model to date on building virtual teams across agencies and services rather than at this stage considering wholesale reorganisation and management arrangements. There are several reasons for adopting this approach they are:
- a- **Imminent OFSTED** ILACs Inspection of Childrens services means that we would not want to undertake wholesale reorganisation and destabilise the workforce ahead of Inspection
  - b- **Reorganisation of CCGs** and associated Commissioning structures could be complicated by a significant redesign of children and family services in advance of an agreed structure being established
  - c – **Recommissioning of 0-19 Contract** due in October 2020
- 5.4 Progress to date has seen us refresh the Early Help Strategy and action plan to focus on a locality delivery model. We have refreshed the early Help Together Board to set the multi-agency direction of whole family working in place. It is proposed that progress from the Early Help Strategy is reported to the HWBB.
- 5.5 To ensure that we have true co-production and design of the model we have run 8 workshops with Managers, Operational staff and Young People to help design a model that would work operationally, add value and importantly respond to what families and CYP tell us that being, service access is complex, they want to tell their story once to a single lead person/professional and for agencies to share their information so that they get the best coordinated help as early as possible. These sessions have been hugely positive, we undertook a SWOT analysis to understand the barriers and opportunities that we have captured in the Early Help Strategy and action plan.
- 5.6 The next stage is to arrange three further workshops with multi-disciplinary staff to bring together partners in North, Middle and South delivery areas to help to build officer relationships, their shared understanding of what each professional does, build a personal directory of contacts and promote the firm establishment

of calling multi-agency supervision sessions locally for those more complex cases that get “stuck” between organisations and require shared problem solving and responsibility to manage risk across the partnership. These workshops are in direct response to what staff told us they need.

- 5.7 The workshops have been advertised to agencies across the Safeguarding Partnerships, the Community Safety Partnership and the Early Help Together Board to encourage attendance from 60-80 practitioners in each place. We will repeat these sessions again in February to broaden the reach and access to wider community organisations to get involved.
- 5.8 The feedback from the original workshops is attached as visual minutes as an annex to this report for reference.
- 5.9 The map below reflects the groupings agreed through several workshops advised by manager, staff and children and young people.



- 5.10 The Early Help Together Strategy and action plan is also attached as an annex to this report for reference and detail. This document also reflects the full list of intended improvements and impact as a result of moving to a more integrated delivery model based on community configuration for Children and family

services

- 5.11 This model also is reflected in the way schools across Communities who are also proposing to cluster and have shared coordination meetings across the three north, middle and south cluster arrangements.
- 5.12 In addition the SEND service within the Council is currently introducing a new delivery structure based upon the same geographical boundaries to ensure we can build better delivery relationships locally to get the best response services to children, parents/carers.
- 5.13 The future is likely to see more services within Children and Families services redesigned and configured on a Together in Community footprint on a phased basis, learning from what works elsewhere and understanding what is working for our communities.

## **6 Access to Information**

- 6.1 The background papers relating to this report can be inspected by contacting the report writer:

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