NHS Eastern Cheshire Clinical Commissioning Group Clinical Commissioning Group



CHESHIRE EAST HEALTH AND WELLBEING BOARD

Reports Cover Sheet

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Title of Report:	CQC Local System Reviews
Date of meeting:	28 th November 2017
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Executive Summary

Is this report for:	Information X	Discussion	Decision
Why is the report being brought to the board?	To raise the awareness of the Board of the Review process as the Board will be accountable for any recommendations that come of out of a Review should it take place in Cheshire East.		
Please detail which, if any, of the Health & Wellbeing Strategy priorities this report relates to?	Starting and Developing Well Living and Working Well Ageing Well All of the above X		
Please detail which, if any, of the Health & Wellbeing Principles this report relates to?	Equality and Fairness Accessibility Integration Quality Sustainability Safeguarding All of the above X		
Key Actions for the Health & Wellbeing Board to address. Please state recommendations for action.	To note the report and su	pport the work being undertal	ken to prepare for a review.
Has the report been considered at any other committee meeting of the Council/meeting of the CCG board/stakeholders?	No		

Has public, service user, patient feedback/consultation informed the recommendations of this report?	Not applicable
If recommendations are adopted, how will residents benefit? Detail benefits and reasons why they will benefit.	Not applicable

1 Report Summary

1.1 The report outlines the newly introduced CQC Local System Reviews.

2 Recommendations

2.1 That the Board note the report and support the plans being developed to prepare for a Review

3 Reasons for Recommendations

3.1 To ensure that the Cheshire East health and care system is able to demonstrate the improvements it has made and the plans in place to ensure a transformed and sustainable system for the future.

4 Impact on Health and Wellbeing Strategy Priorities

4.1 None specifically.

5 Background and Options

5.1 The Care Quality Commission are reviewing health and social care systems in 20 local areas to find out how services are working together to care for people aged 65 and older. The Secretaries of State for Health and for Communities and Local Government commissioned the CQC to carry out a series of targeted reviews of local health and social care systems. These reviews, exercised under the Secretaries of State's Section 48 powers, will include a review of commissioning across the interface of health and social care and an assessment of the governance in place for the management of resources. They will focus on how services meet people's needs and how care providers work together. For example:

- Are older people supported to stay well and to continue to live in their home?

- What happens when someone needs more care, for example, they need to go to hospital?

- Are they supported either to return home safely, or to move somewhere new that meets their needs?

An example of pre-Review questionnaire is attached as Appendix One.

- 5.2 The reviews ask how well people move through the health and social care system, and what improvements could be made. They include services such as:
 - NHS hospitals
 - NHS community services
 - Ambulance services
 - GP practices
 - Care homes
 - Residential care services
- 5.3 To carry out this work, in each area the CQC will:
 - Listen to older people who use services, their families, carers and communities;
 - Listen to people who commission and provide health and social care for older people;
 - Analyse data about the quality of care services and outcomes for people.
- 5.4 This methodology in co-production with:
 - Individuals and groups representing people who use services;
 - representatives of care providers and commissioners;

- Partners, including NHS England, NHS Improvement and the Local Government Association.

- 5.5 The first 12 reviews are underway and will complete these by early 2018:
 - Birmingham
 - Bracknell Forest
 - Coventry
 - East Sussex
 - Halton
 - Hartlepool
 - Manchester
 - Oxfordshire
 - Plymouth
 - Stoke
 - Trafford
 - York

The results from the Halton and Bracknell Forest reviews are now published. Eight more area reviews will be conducted but these areas have not yet been identified.

- 5.6 Each local area review will highlight:
 - What is working well;

- Where there are opportunities for improving how the system works for people using services.

The CQC will report to the local authority area's health and wellbeing board and publish the findings on its website.

5.7 The Cheshire East Council and health partners have started to prepare plans in case a review into the Cheshire East Health and Care system is announced. The Health and Wellbeing Board will be kept advised as they are developed.

6 Access to Information

- 6.1 CQC Website <u>http://www.cqc.org.uk/publications/themes-care/our-reviews-local-health-social-care-systems</u>
- 6.2 The background papers relating to this report can be inspected by contacting the report writer:

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