

## Health and Wellbeing Board

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**Date of Meeting:** 15<sup>th</sup> March 2016  
**Report of:** Fleur Blakeman, Strategy and Transformation Director  
**Subject/Title:** Caring Together Update

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### 1 Report Summary

- 1.1 NHS Eastern Cheshire CCG is the lead partner of the Caring Together programme, the local health and care transformation programme in Eastern Cheshire. Since the last report to the Health and Wellbeing Board in November 2015, the Caring Together Programme Board has led the development of a new and refreshed strategic Local Delivery Plan (LDP) for the local care system. The new LDP builds on existing work, providing greater clarity on the scale of change required and has been aligned to the guidance to establish a Sustainability and Transformation plan across Cheshire & Merseyside. A summary version of the LDP is currently in production including a public summary leaflet to raise awareness of the changes to services being planned.
- 1.2 Aligned to the new Local Delivery Plan, governance arrangements for the Caring Together programme and associated implementation plans have been strengthened. With the appointment of a new independent chair, Dr Neil Goodwin.
- 1.3 An update on the work already underway is as follows:
- **Caring Together Contract in General Practice** - All 22 GP practices in Eastern Cheshire have signed the new Caring Together contract for general practice which will be rolled out progressively through 2016.
  - The new contract will ensure that all 204,000 people registered with an Eastern Cheshire practice will enjoy the same access to services of the same standard with their local community regardless of which practice they register with.
  - Local people will directly benefit from; easier access to services, better coordination of care, local access to pre-operative assessments, more local diagnostics and a range of other services available from their local practice.
  - Work is now underway to support practices to work in a more federated way and to explore further options for transforming services in general practice which will include addressing any issues raised through the patient and staff satisfaction surveys and the recent access survey completed by Healthwatch Cheshire East.

- **Community Based Coordinated Care** - Work has been ongoing to develop a business case to support the introduction of Community Based Co-ordinated Care (CBCC) in Eastern Cheshire, one of the key objectives of the Caring Together programme. The intention is to integrate existing services and base additional staffing in the community to support the delivery of care closer to home and to enable more people to be cared for in the community, avoiding unnecessary admissions to hospital. The evidence shows that whilst the outcomes and costs of care are similar to those achieved when people are cared for in a hospital setting, patient and staff experience and satisfaction are much improved and the quality of care is reportedly much better. There is as yet no confirmed implementation date.
- **Integrated Diabetes Care** - The closing date for expressions of interest to provide integrated diabetes care in Eastern Cheshire is 8 March 2016. We are hopeful that we receive expressions of interest that meet the service specification in full. The new service is scheduled to be implemented from the end of the July 2016.
- **Cheshire Care Record** - The Cheshire Care Record is scheduled to go live on 1 April 2016 containing hospital based, GP and mental health data with community and social care data to follow. Training is already underway in GP practices to enable staff to access the new record. Patient information leaflets are being distributed to GP practices to raise awareness of the new care record and to outline the process for obtaining individual consent for their records to be shared. A benefits realisation manager has now been appointed to ensure we accurately capture the benefits of implementing the new care record to East Cheshire NHS Trust and Mid Cheshire NHS Foundation Trust.

1.4 Whilst still subject to agreement it is anticipated that the next wave of priorities for the Caring Together programme will include:

- Implementation of Integrated Community Teams
- Completion of the current financial sustainability review.
- Implementation of the National review of maternity services.
- Transforming Paediatric Services

1.5 NHS Eastern Cheshire CCG is an Associate Member of the Healthier Together programme in Greater Manchester and is actively involved in agreeing and implementing new pathways of care for people living within or accessing health services within Greater Manchester – which a large proportion of Eastern Cheshire residents do.

1.6 The CCG together with East Cheshire Trust are working closely with Stockport Foundation Trust to review and implement proposed changes to Stroke services and Acute General Surgery.

## **2 Recommendations**

- 2.1 Health and Wellbeing Board members are asked to note the content of this report.

## **3 Reasons for Recommendations**

- 3.1 To inform the Health and Wellbeing Board of progress regarding the transformation of care services in Eastern Cheshire.

For further information relating to this report please contact the report writer:

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