



East Cheshire
NHS Trust

East Cheshire Trust Community Services:

Team Bollington, Disley, Poynton (BDP)

Patient & Staff Engagement Plan

Team Bollington, Disley, Poynton (BDP): Patient & Staff Engagement Plan

- **Background**
- **Current Situation**
 - Service Requirements
 - Service User Impact
 - Options Explored
 - Preferred Option
- **Next Steps**

Patient & Staff Engagement Plan

Background

- The development of Primary Care Networks and Care Communities continues to move forward at pace, with different ways of working evolving in line with the future direction of travel.
- The GP Practice workforce is expanding nationally, this is resulting in GPs needing more clinical space in their practices.
- East Cheshire Trust (ECT) Community Teams provide services from GP Practices and facilities across the Local Authority area. These services include Musculoskeletal Physiotherapy, Midwifery, Adult and Paediatric Audiology, Podiatry, Dietetics and Paediatric Speech and Language therapy.

Patient & Staff Engagement Plan

Current Situation

- The Middlewood Partnership are the sole owners of Priorslegh Medical Centre and ECT have a 12-month lease agreement at a cost of £33k per annum that allows them access to clinical space for the provision of services.
- The Middlewood Partnership are expanding their own services (as is happening across the country) and as a result have served notice on the ECT lease for some of the services provided there as they require additional clinical space. This will mean Community Nursing and Therapies will remain but others will move.
- Following notice being given to ECT for the lease agreement with Middlewood Partnership, the agreement was due to end in May 2023. While there was a 1 month notice period in the lease, as a gesture of goodwill, ECT have been allowed to stay in the premises until November 2023.
- As a result of this situation, the ECT team have been working with colleagues from the ICB to find suitable alternative accommodation to ensure we continue to meet the demand for services and do so locally.

Patient & Staff Engagement Plan

Current Situation

Service Requirements

- All services that require relocation are clinical services therefore accommodation must meet infection control guidelines.
- Podiatry requires a ground floor accessible room 5 days per week and the other services listed below currently occupy one to two ground floor rooms across 5 days between them.
 - MSK Physiotherapy
 - Midwifery
 - Dietetics
 - Paediatric Speech and Language Therapy
 - Paediatrics and Adult Audiology
- In summary, **three ground floor clinical rooms are required to meet the current capacity**, with consideration of whether this could provide an opportunity to increasing capacity for midwifery. Reception, waiting area and parking facilities are also a key consideration.

Patient & Staff Engagement Plan

Current Situation

Service User Impact

- The table below summarises the number of patients and appointments that will be affected on a monthly basis by the change:

| Service | Average Appts Per Month | Average Patients Per Month |
|----------------------|-------------------------|----------------------------|
| Podiatry | 95 | 81 |
| Adult Audiology | 15 | 15 |
| Paediatric Audiology | 6 | 6 |
| Midwifery | 47 | 38 |
| Dietetics | 22 | 20 |
| MSK | 149 | 125 |
| Paediatric SALT | 8 | 7 |
| | | |
| Total | 342 | 271 |

Patient & Staff Engagement Plan

Current Situation

Options Explored

- For all accommodation options the below has been completed / considered:
 - An **Accessibility Assessment** completed
 - **Car parking** consideration – including the impact on local residents and also availability of disabled parking.
 - **Health, Safety, Fire and Security** assessments completed
 - **Infection Prevention Control** measures are met and in place, including clinical waste collection.
 - An **Equality Impact Assessment** due to change in service location for patients – i.e. is the location on a bus route, distance to travel from current location and access

Patient & Staff Engagement Plan

Current Situation

Options Explored

The options explored in the Poynton area were:

1. Public and Voluntary sector

e.g. Poynton Sports Club, Civic Hall and Leisure Centre.

All options from this perspective have been deemed unsuitable due to many not having enough capacity /space, not meeting service access / facilities need and/or infection control guidance.

2. Private Lease

- i. Sole occupancy of an independent clinic (converted house property) on Park Lane in Poynton.* This has an annual rental cost of £25k, requires expansion at a cost of approx. £250k and will take 56 weeks to complete.
- ii. Commercial Unit on Poynton Industrial Estate.* This has an annual rental cost of £20k, requires significant investment as it is currently office space however the Estates team could not provide an approximate value, and will take 64 weeks to complete.

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Current Situation

Options Explored (*cont.*)

Alternative options explored were:

3. Private Lease plus some services remaining at Priorslegh

e.g. The costs and timeframes associated with Options 2i and 2ii with some services remaining at Priorslegh.

An offer of approx. £24k per annum rental for some services to remain at Priorslegh.

4. Services to move outside of Poynton from November as a temporary measure (with a consideration for a long-term option).

Summary table on next slide.

Patient & Staff Engagement Plan

Current Situation

Options Explored (*cont.*)

Alternative options explored were:

4. Services to move outside of Poynton from November as a temporary measure (with a consideration for a long-term option).

| Service | Alternative premises identified | Temporary / Permanent option |
|--|--|------------------------------|
| Podiatry | Not identified as yet | Temporary |
| Adult Audiology | Health Hub in Macclesfield | Temporary |
| Paediatric Audiology | Relocate to MDGH | Temporary / Permanent |
| Midwifery | Potential option identified @ Hurdsfield Children Centre | Temporary |
| Dietetics | Relocate to MDGH | Temporary |
| Musculoskeletal Physiotherapy | Relocate to MDGH, Handforth and Wilmsow | Temporary |
| Paediatric Speech and Language Therapy | Relocate to Pavillion House. | Temporary / Permanent |

Patient & Staff Engagement Plan

Current Situation

Preferred Option

Based on an assessment of the affordability and deliverability, Option 4 has been identified as the preferred option. It is acknowledged that this is an imperfect solution to a challenging situation but given the overriding requirement to continue to provide a safe service in a suitable clinical environment, it will be progressed.

4. Services to move outside of Poynton from November as a temporary measure (with a consideration for a long-term option).

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Patient & Staff Engagement Plan

Next Steps

The following next steps will now be taken:

- A co-ordinated **Communications plan** to be devised and enacted for both patients and staff.
- A further assessment of options to help mitigate any issues of **travel and public transport** to be undertaken in partnership with Local Authority colleagues.
- Work with colleagues from Cheshire East ICB, Primary Care and Local Authority to understand any **future risks to clinical accommodation** and how they are best mitigated.