

## **Lady Grey Farm**

### **Public Nuisance Conditions**

1. Any live or recorded music emanating from the premises shall not be clearly audible at the boundary of the nearest residential property.
2. The Premises Licence holder will make every effort to ensure that noise from patrons does not cause a nuisance at the nearest residential property. Any person acting in a way that presents any risk of disturbance to the nearest residential property will be dealt with immediately and asked to moderate their behaviour and/or move inside the premises. If they continue, they will be asked to leave the premises (and outside areas) and assisted to do so with the minimum of delay. If appropriate the police will be contacted.
3. At all times when the premises is open to the public, the entrance doors shall either:
  - a. Be kept closed and/or
  - b. Adequately lobbied – double door system
4.  
save for access and egress.
5. From the start of the evening reception through to the end of the evening, the non-openable picture window on the north east façade shall be shuttered.
6. If the building requires ventilation openings, these shall be fitted with appropriate acoustic attenuators to ensure that the opening does not compromise the building envelopes sound insulation properties.
7. There shall be no temporary or permanent speakers permitted in any outside areas.
8. Regular noise assessments shall be undertaken by a competent person (either the Licensee or Manager) and steps shall be taken to reduce the level of noise where it is likely to cause a disturbance to local residents.

The noise assessments shall be undertaken at least hourly from the start of the evening reception through to the end of the evening and shall include the garden and patio area.

A written/electronic record shall be made of those assessments in a log book, kept for that purpose and shall include; the time and date of the checks, the person making them and the results including any remedial action in order to reduce the level of noise where it is likely to cause a disturbance to local residents.

9. Alcohol will be sold for consumption off the premises only to allow guests to consume alcohol in the garden/patio areas outlined in red on the plan.

10. An event/dispersal plan will be in place at the premises. The plan will be made available for inspection at the request of a responsible authority.
11. An in-house sound system shall be installed at the premises which shall include a tamper-proof sound limiter. This must operate at all times that regulated entertainment takes place at the premises and for all speeches/announcements made using microphones. The device must be of a type and in a location as agreed in conjunction with the Environmental Health Team at Cheshire East Council and the tamper-proof sound limiter must be set at a level in conjunction with the Environmental Health Team to ensure that noise from regulated entertainment and voices is not clearly audible at the boundary of the nearest residential property.
12. Notices will be positioned at the exits to the building, in the patio area and in the pick up and drop off area requesting that patrons keep noise to a minimum and are mindful of local residents.
13. At the end of the evening management, staff and security staff will assist with the orderly and gradual dispersal of patrons.
14. Management, staff and security staff will advise patrons to leave the premises quickly and quietly out of respect for neighbours.
15. Management, staff and security staff will ensure the removal of all bottles/glasses/drinking receptacles from any patrons before exiting the barn at the end of an event.
16. Management, staff and security staff will actively discourage customers from assembling outside the premises at the end of an event. Customers whose taxis/transport have not yet arrived will be encouraged to wait inside the building.
17. From 00:00 (or from last orders at the bar if earlier) until all patrons have dispersed from the premises, at least one member of security staff or other staff member will be positioned in the pick up and drop off area to monitor dispersal into taxis/transport and ensure noise is kept to a minimum; and at least one member of security staff or other staff member will be positioned at the entrance gate to the premises to ensure that queuing taxis/transport are directed to the pickup and drop off point efficiently and advised not to sound horns or leave engines running when waiting to collect patrons.
18. There shall be no emptying of bottles by staff into external bins/skips or receptacles between the hours of 21:00 and 08:00.
19. Deliveries to the premises shall not take place between 21:00 and 08:00 on any given day.
20. The maximum number of patrons at any event will be 80 persons (for the avoidance of doubt this does not include staff).
21. There shall be a dedicated telephone number provided to local residents to enable them to contact the venue if noise issues are experienced during any event.