



# Overview & Scrutiny

**TO:** Cheshire East Overview and Scrutiny Committee  
**DATE:** 14<sup>th</sup> June 2022  
**SUBJECT:** CWP's Draft Quality Account 2021-22

---

## **1.0 Why is this item before the Scrutiny Committee?**

CWP's Quality Account is an annual report to the people we serve about the quality of services we provide. We would like to present a high-level overview of what we have achieved over the past year 2021-22, to improve the quality of care and treatment we deliver and our ambitions for the coming year.

## **2.0 What is Scrutiny being asked to do?**

Provide commentary on our Accounts which will be incorporated into the final document before it is published on June 30<sup>th</sup> 2022, as per NHS England and NHS Improvement recommendations to allow scrutiny and comment. Any comments made by the Health Overview and Scrutiny Committee will be incorporated (as previous years) within an additional annex "Comments on CWP Quality Account".

## **3.0 RECOMMENDATIONS**

The aim in reviewing and publishing information about quality is so that CWP can demonstrate public accountability by listening to and involving the public, partner agencies and, most importantly, acting on feedback we receive. To help us meet this aim, we don't just produce this report, we also produce Quality Improvement Reports three times a year. Quality Accounts and our Quality Improvement Reports are published on our website.

## **4.0 SUMMARY OF MAIN ISSUES**

A Quality Account is a report about the quality of services offered by an NHS healthcare provider. The reports are published annually by each provider, including the independent sector, and are available to the public.

Quality Accounts are an important way for local NHS services to report on quality and show improvements in the services they deliver to local communities and stakeholders. The quality of the services is measured by looking at patient safety, the effectiveness of treatments patients receive, and patient feedback about the care provided.

The Department of Health and Social Care requires providers to submit their final Quality Account to the Secretary of State by uploading it to the NHS website each year. The requirement is set out in the Health Act 2009. Amendments were made in 2012, such as the inclusion of quality indicators according to the Health and Social Care Act 2012.

## **5.0 How will this review by Scrutiny make a difference to those living or working in the Borough?**

We are determined to work in partnership to deliver the best outcomes nationally for the population we serve.

#### **6.0 How does this review link to the Council's priorities?**

CWPs Quality Account and ambitions fully support the Council's priority to enable residents to benefit from good health and wellbeing. We are delighted that many of our Quality Improvement projects reflect the aims of the National Patient Safety Strategy and the NHS Long Term Plan – which we are working in partnership with local authority colleagues to deliver. At CWP, patient safety is central to all that we do, as reflected in the work we are doing with our patient safety leaders.

**Contact Officer:**

**Service Area(s):**

**Tel:**

**Email:**

**Service Area:**

---