

Cheshire Police and Crime Panel

Date of meeting: 4 February 2022

Report of: Brian Reed, Head of Governance and Democratic Services

Subject: Review of Complaints

1. Report Summary

- 1.1 This report provides the Panel with a brief update of complaints against the Commissioner that were received in the period June to December 2021.

2. Recommendations

- 2.1 The Panel is recommended to:

(i) Note the summary of complaints provided in this report.

3. Review of complaints

- 3.1 A revised procedure for the management of complaints against the Police and Crime Commissioner was introduced in November 2020. A Complaints Management Sub Committee was established, with the revised procedure giving Panel members an enhanced role in the overall management of complaints. The Sub Committee is chaired by Mrs Sally Hardwick, with Cllr Martyn Delaney serving as Deputy Chair.
- 3.2 In the period June to December 2021 two complaints were received. In line with the Panel's new procedure the Chair and Deputy Chair of the Complaints Management Sub Committee reviewed each complaint. In both cases allegations of criminality were made against the Police and Crime Commissioner, consequently, and following advice taken by the Secretariat from the Independent Office for Police Conduct (IOPC) the complaints were referred to the IOPC. Following detailed consideration by the IOPC, both cases were returned to the Panel as they could find no evidence of criminality by the Commissioner. Once returned to the Panel, the Chair of the Complaints Management Sub Committee (assisted in one case by the Deputy Chair and in the other case, in the absence of the Deputy Chair by the Panel's Chair) determined that the complaints should be closed, and no further action taken.

3.3 The time scales set by the revised complaint procedure were met in relation to each complaint.

4. Equality Implications

4.1 There are no equality implications.

5. Financial Considerations

5.1 There are no financial implications to report to the Panel in considering this matter.

6. Contact Information

Contact details for this report are as follows:-

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