

CHESHIRE EAST HEALTH AND WELLBEING BOARD
Reports Cover Sheet

| | |
|---|--|
| Title of Report: | BCF and iBCF 2018/19 Quarter 3 report |
| Date of meeting: | 26 March 2019 |
| Written by: | Alex Jones |
| Contact details: | Alex.T.Jones@cheshireeast.gov.uk |
| Health & Wellbeing Board Lead: | Cllr. Janet Clowes (Adults Social Care and Integration) |

Executive Summary

| | | | |
|--|--|-------------------------------------|-----------------------------------|
| Is this report for: | Information <input checked="" type="checkbox"/> | Discussion <input type="checkbox"/> | Decision <input type="checkbox"/> |
| Why is the report being brought to the board? | This report provides the Health and Wellbeing Board with an update on BCF and iBCF performance during Quarter 3. | | |
| Please detail which, if any, of the Health & Wellbeing Strategy priorities this report relates to? | Starting and Developing Well <input type="checkbox"/> Living and Working Well <input type="checkbox"/> Ageing Well <input checked="" type="checkbox"/> All of the above <input type="checkbox"/> | | |
| Please detail which, if any, of the Health & Wellbeing Principles this report relates to? | Equality and Fairness <input type="checkbox"/> Accessibility <input type="checkbox"/> Integration <input type="checkbox"/> Quality <input type="checkbox"/> Sustainability <input type="checkbox"/> Safeguarding <input type="checkbox"/> All of the above <input checked="" type="checkbox"/> | | |
| Key Actions for the Health & Wellbeing Board to address. Please state recommendations for action. | The Cheshire East Health and Wellbeing Board is asked to note BCF and iBCF performance during Quarter 3. | | |
| Has the report been considered at any other committee meeting of the Council/meeting of the CCG board/stakeholders? | The report has been discussed at the Council's People DMT as well as informal cabinet. In addition to this the report has also been distributed to attendees of the Better Care Fund Governance Group. | | |

| | |
|--|-----|
| Has public, service user, patient feedback/consultation informed the recommendations of this report? | No |
| If recommendations are adopted, how will residents benefit? Detail benefits and reasons why they will benefit. | N/A |

1 Report Summary

- 1.1 On the 25th January 2019, Cheshire East submitted the 2018/19 Quarter 3 Better Care Fund and Improved Better Care Fund return. The return was signed-off by Linda Couchman, Interim Director of Adult Social Care and Health. The purpose of this paper is to provide the Health & Wellbeing Board (HWB) with a summary of progress made during Quarter 3.

2 Recommendations

The Board is asked to:

- 2.1 Note the performance of the Better Care Fund and Improved Better Care Fund during Quarter 3.

3 Reasons for Recommendations

- 3.1 Cheshire East Health and Wellbeing Board is central to the Governance of the BCF, this report and recommendations form part of this ongoing governance.

4 Impact on Health and Wellbeing Strategy Priorities

- 4.1 This report supports the Health and Wellbeing Priority of Ageing Well.

5 Background and Options

5.1 National conditions & s75 Pooled Budget

At the end of Quarter 3 2018/19, the following national conditions were fully met in Cheshire East:

- Plans were jointly agreed
- There was a planned contribution to social care from the CCG minimum contribution; it has been agreed in line with the planning requirements.
- There is agreement to invest in NHS commissioned out of hospital services
- There is agreement on managing transfers of care
- Funds have been pooled via a s.75 pooled budget

5.2 Programme progress during Quarter 3

5.3 As part of the Cheshire East BCF programme 19 schemes were included for 2018/19. These are a combination of BCF and iBCF funded elements. An additional 2 schemes have been added in-year: Demand Capacity and End of Life Partnership Website/e-Paige.

5.4 During the last Quarter a number of activities have taken place this includes deep dives looking at: Non Elective Admissions, Proportion of older people (65 and over) who are still at home 91 days after discharge and Long-term support needs of older people (aged 65 and over) met by admission to residential and nursing care homes (per 100,000).

5.5 Also taking place in the last Quarter was a presentation to commissioning colleagues of the demand and capacity model developed by Venn consultants. In addition to this an update on Delayed Transfers of Care was presented to Adult Social Care Overview and Scrutiny Committee following a Delayed Transfer of Care 'deep dive' presented in June 2017.

5.6 Performance

5.7 The Integration and Better Care Fund Operating Guidance for 2017-19 sets out a number of metrics through which performance is judged, the measures and a summary of performance is shown in the table below:

| BCF Measures | Summary of performance | RAG rating |
|--|--|------------|
| BCF Metric 1 - Emergency Admissions (All Age Groups) | The year to date which includes Quarter 3 has seen a rise of 5.6% in Non-Elective Admissions; this is compared against a national average increase of 6%. | Amber |
| BCF Metric 2 - Long-term support needs of older people (aged 65 and over) met by admission to residential and nursing care homes (per 100,000) | Current Quarter 3 performance is lower than forecast and is also lower than the national average performance. | Green |
| BCF Metric 3 - Proportion of older people (65 and over) who are still at home 91 days after discharge | Quarter 3 performance is below the national target but evidence collected shows a higher proportion of service users are from the 85+ cohort (53%) than those in seen in the national average performance (45%). | Amber |
| BCF Metric 4 - Delayed Transfers of Care Rate per 100,000 popn aged 18+ | In Cheshire East, DTOC beds in November 2018 were 8.5% lower than at November 2017. Since 2017 the number of monthly delayed days have reduced from approximately 2,000 days per month to 1,000 days per month. | Amber |

5.8 The performance recorded presents the totality of health and social care performance for the Cheshire East Health and Wellbeing footprint area A breakdown of performance against these four metrics is shown in the accompanying report. In order to further improve performance a continued focus on the metrics has been built into the forward plan for the Better Care Fund Governance Group.

5.9 Spotlight on a BCF/iBCF scheme

- 5.10 Each Quarter we wanted to highlight a particular scheme and its performance. 'Live Well Cheshire East' is a online resource. It is designed to give people greater choice and control by providing easily accessible information and advice about care and support services in the region and beyond. This new digital channel was officially launched in September 2017, initially offering information and advice and a directory of local services in one place covering Adult, Children, Community and Public Health services. Information and advice is available to the public on a range of subjects, and an easy to use directory of over 3,000 services and activities. The information will be reviewed to ensure it is accurate.
- 5.11 Live Well Cheshire East is a set of information and advice pages as well as a directory of services which are available locally. These services consist of those provided and commissioned by Cheshire East Council and Health, as well as offered those in the wider community such as services run by the voluntary sector and activities and groups. Example information provided includes financial advice, care available in the home, and childcare providers.
- 5.12 It provides a single point of access for individuals to understand support available locally which can be used to help them build a package of support to help them with their needs. In doing this, it enables an individual to access support from a range of sources rather than from purely statutory organisations. Some of this support will also serve a preventative function, for instance, attendance at walking group may help an individual become less socially isolated and reduce risk of frailty (which are both risk factors for entry into the social care system).
- 5.13 Live Well Cheshire East has had sustained growth in usage since it was launched. In December 2018 there were 33,099 page views in total and 12,572 separate visits to the site. This compares with December 2017 where there 22,650 page views and 8,811 separate visits to the site.
- 5.14 Recent work has included:
- Updating the information on the site to ensure that it remains relevant and accurate. Services on the resource directory have grown by approximately 800 in the last 12 months.
 - Tablets and information materials deployed at local Connected Community Centres to facilitate a range of residents to access the site.
 - Sustained distribution of marketing materials to build public awareness of the site. For instance, libraries, pharmacies and at GP practices.
 - A range of marketing actions to promote the site including use of publications such as the Council newsletter.
 - Choices for Care section launched on the site which allows an individual to apply for a social care assessment online. The form also highlights services on the directory which are relevant to the individual which might address their care needs.

- Attendance at a range of events to publicise the Live Well Cheshire East (e.g. Wellbeing event in Crewe).
- Introduction of a brokerage section to Live Well via work with care providers
- Survey of local residents on awareness of the site which will help drive future marketing actions.
- Incorporation of a need to update and publicise Live Well Cheshire East into our standard specification for commissioned services.
- Updated links to information on NHS Choices.
- Regular usage of the Live Well Cheshire East home page to promote issues of health and social care concern e.g. Falls Prevention, Winter Wellbeing.
- A process established to addresses Gaps and inaccuracies in service directory.
- Relationships' building has taken place with the providers by the Live Well coordinator to increase uptake by providers through self-registration.
- Increased provision of health related information made available through Live Well.
- Marketing plan produced to increase usage of Live Well by public.
- Links made with connected communities centre, each of the 30 connected community centres has a tablet which is Wi-Fi enabled and links to the Live Well site.
- Establishment of system measures to establish benefits and cost savings, as well as publicity of the service to the wider community including access to private provision.

5.15 Next steps

- 5.16 The BCF programme will continue to improve performance of both individual schemes and performance of against the national metrics.

6 **Access to Information**

- 6.1 The background papers relating to this report can be inspected by contacting the report writer:

Name: Alex Jones

Designation: Better Care Fund Programme Manager

Email: Alex.T.Jones@cheshireeast.gov.uk