

Version Number:

Health and Adult Social Care Overview and Scrutiny Committee

Date of Meeting: 17 January 2019

Report Title: Report on the findings of the public consultation on the relocation of inpatient services for complex mental health rehabilitation patients in Eastern Cheshire, South Cheshire and Vale Royal

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1. Report Summary

- 1.1. This report and its supporting appendix, (**Appendix One**) describes the process followed and the findings from the recent consultation on the relocation of inpatient services for complex mental health rehabilitation patients in Eastern Cheshire, South Cheshire and Vale Royal. This additional four week consultation was undertaken following the outcome of the three month consultation on the redesign of Adults and Older Peoples Specialist Mental Health Services (AOPSMHS) for the population of Eastern Cheshire, South Cheshire and Vale Royal Clinical Commissioning Groups (CCGs).
- 1.2. The process followed an open and transparent process, overseen by consultation and legal experts. It focused on achieving both meaningful and targeted engagement with service users undergoing specialist mental health rehabilitation, their carers and family members, and the wider public, with regards the differences of care model delivery as put forward within Option 2 Plus as compared to Option 2. Option 2 was the initial preferred option of care model delivery that was outlined within the three month AOPSMHS consultation.
- 1.3. Option 2 Plus was the consultation partners preferred option, as outlined within the decision making business case (DMBC), to progress the new model of care for AOPSMHS and it reflected and responded to the public feedback on the original proposals outlined within the three month consultation on the redesign of AOPSMHS.
- 1.4. The findings of the four week consultation show that, overall, Option 2 Plus was still supported as the preferred option for the delivery of the new model of care, as it retains all the benefits resulting from the introduction of a new model of care as outlined in the AOPSMHS pre-consultation business case, consultation document and DMBC and also responds largely to the concerns raised within the three month consultation about additional travel for some people and the retention of more local inpatient beds.

- 1.5. A representative panel of Governing Body members of the consulting bodies (CCGs) met on 28 December 2018 to consider the findings of the additional consultation (Appendix One). The panel felt that there was no material or significant feedback received from the additional consultation that would require reconsideration of the preferred option supported by the three Governing Bodies at their meeting on the 22 November 2018, and confirmed the decision to progress with the implementation of Option 2 Plus, noting the inclusion of mitigating actions identified as next steps.

2. Recommendation/s

2.1 The Committee is asked to:

- note the approach taken, as outlined within the supporting report in Appendix One, to ensure meaningful engagement with service users, their carers, family members and members of the public
- note the findings from the additional public consultation on the relocation of inpatient rehabilitation services
- note the intent to enact the decision of the three CCG Governing Bodies to progress the implementation of Option 2 Plus.

3. Reasons for Recommendation/s

- brief members on the main findings from the additional consultation and provide assurance that the consulting partners endeavoured to undertake a robust approach to the additional engagement
- inform members of the outcome of the considerations by consultation partners
- describe next steps for the implementation of a new model of care for adults and older peoples specialist mental health services.

4. Background and options

- 4.1 At its meeting on the 22 November 2018,¹ OSC Committee members received an update on the decision-making business case (DMBC) that had been developed by the CCGs of Eastern Cheshire, South Cheshire and Vale Royal in partnership with Cheshire and Wirral Partnership NHS Foundation Trust (CWP) for the redesign of AOPSMHS and which was being considered at the same time as the Committee meeting by the three CCGs Governing Bodies.
- 4.2 The Committee was informed that the DMBC included an amended option that was being put forward to the CCGs Governing Bodies as the preferred option for implementation – known as Option 2 Plus. This varied option took into consideration and addressed many of the concerns and suggestions gathered during the 12 week public consultation. At the Committees meeting, members recorded their support for the adoption of Option 2 Plus by the CCGs and advised the CCGs on the need for an additional period of consultation, commencing with immediate effect, on the variations to the delivery of Option 2 Plus which had not been covered in the original three month consultation.
- 4.3 At the CCGs Governing Body Meeting in Common meeting on 22 November 2018 the decision was made by each Governing Body to support Option 2 Plus to be taken forward to implementation, caveated against the need for further consideration of any findings following a period of additional consultation on aspects not covered in the original 12 week consultation.

¹ <http://moderngov.cheshireeast.gov.uk/ecminutes/ieListDocuments.aspx?CId=777&MId=7435>

- 4.4 Consultation partners presented an outline of the further engagement plans for this additional consultation period to the Committee at its meeting on 06 December 2018.² The committee supported the approach being taken and a request was made of the Consultation partners to return to the Committee at its meeting January 2019 to update Committee members on the findings of this additional engagement/consultation.
- 4.5 The Consultation findings report, as appended, provides the detail of the engagement approach undertaken, the feedback received and the plans of the consulting partners to address and mitigate some of the concerns raised. In summary:
- there was overall general support for Option 2 Plus
 - feedback from the focused engagement with service users showed that a move to Chester is preferred over transfer of services to Soss Moss. Service users highlighted the importance of environment, access to facilities and continuity of care, all of which will be used to inform the implementation plan and will be reflected in developing individual care plans
 - there were some concerns raised relating to continuity of care and travel, and a plan has been developed to manage concerns
 - feedback from staff show support for Option 2 Plus, and a recognition of how consultation feedback has shaped the development of this option. Some staff indicated a preference to relocate to Chester either in the short term to support service user transition or as a permanent arrangement
- 4.6 Representatives from each of the three Governing Bodies, including the Accountable Officers, Lay Members and Clinical leads, formed a Governing Bodies panel that reviewed the findings of the additional consultation at a meeting on the 28 December 2018. The panel felt that there was no material or significant feedback received from the additional consultation that would require reconsideration of the preferred option supported by the three Governing Bodies at their meeting on the 22 November 2018, and confirmed the decision to progress with the implementation of Option 2 Plus, noting the inclusion of mitigating actions identified as next steps.
- 4.7 The findings of the additional consultation period (Appendix One) has been published on the website of NHS Eastern Cheshire CCG and can be found at <https://www.easterncheshireccg.nhs.uk/Your-Views/ccg-consultations.htm>

5. Contact Information

- 5.1 The background papers relating to this report can be inspected by following the link contained above or by contacting the report writer:

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6. Appendices

Appendix One – Consultation on the relocation of inpatient services for complex mental health rehabilitation patients in Eastern Cheshire, South Cheshire and Vale Royal, 22 November to 21 December 2018 - Report of findings

² <http://moderngov.cheshireeast.gov.uk/ecminutes/ieListDocuments.aspx?CId=777&MId=7342>