## Children's Services Scorecard - Quarter 2, 2016-17

PI Ref	Measure	Polarity	Stat Neigh Av	National Av	Target	Yr. end 15-16	Qu 3	Qu 4	Qu 1 16-17	Qu 2 16-17	Yr. end 16-17	RAG	Quarterly dir of travel	Comments	C&YP Plan Priority	Corporate Priority
Safa	quarding															
	guarding Number of contacts				2600- 2800	9842	2707	2710	2713	2648			$\rightarrow$	The rolling 12 month period suggests that between 2600 and 2800 contacts a quarter is reflective of the demographic of Cheshire East. This represents a rate of between 346 - 373 referrals per 10,000 children in any given quarter. It is difficult to compare this with other local authorities due to the differing front door arrangements.		Outcome 5
1.2	Number of referrals				850-950	3749	895	970	940	931			Î	Based on a rolling 12 month period an expected target range for referrals would be between 850-950. Cheshire East rate of referral per 10,000 remains comparable with our closest statistical neighbour, Cheshire West and Chester (CWAC).	2 Feel & Be Safe	Outcome 5
1.3	% contacts to referrals				35%-40%	38%	33%	36%	35%	35%					2 Feel & Be Safe	Outcome 5
1.4	Number of repeat referrals					829	194	225	239	232				The rate of re-referrals has remained constant for the last 2 quarters. This continues to illustrate the need to embed early help for families, together with the complex dependency multi-agency assessment and intervention and to support agencies in continuing their lead role with the family.	2 Feel & Be Safe	Outcome 5
1.5	% repeat referrals	Low is good	20.8%	22.3%	<20%	22%	22%	23%	25%	25%			$\rightarrow$		2 Feel & Be Safe	Outcome 5
	Number of children that went missing 5 times or more from home (quarterly figure is 5 or more times in any month in that quarter)	Low is good				13	supressed	supressed	supressed	supressed			$\rightarrow$	In the second quarter of 2016-17 the figure has been suppressed because it is so low. This is a positive picture as it indicates that where there are issues, the appropriate multi agency plan is in place and that individuals are not at risk from the dangers associated with going missing from home. In the first 6 months there have been 6 individuals who have gone missing 5 or more times in total.		Outcome 5
1.7	% of assessments completed within 45 days	High is good	84%	83%	85%	89%	89%	85%	85%	83%			I	There has been a small drop in the number of assessments completed within 45 days in this quarter but overall performance remains strong and slightly ahead of NW and England published averages.	2 Feel & Be Safe	Outcome 5
1.8	Number of children in need (CIN) - local definition					1133	1215	1133	1133	1054			ļ	The local position has remained consistent across the last 12 months and is broadly in line with the expected levels of CIN based on Cheshire East's demographic profile.	2 Feel & Be Safe	Outcome 5
1.9	Rate of children in need (CIN) per 10,000 - local definition				145 - 165	150.9	161.8	150.9	150.9	147.4			$\rightarrow$	Rate of children in need is calculated using the population figure of 75,100. The local position has remained consistent across the last 12 months and is broadly in line with the expected levels of CIN based on Cheshire East's demographic profile.	2 Feel & Be Safe	Outcome 5
1.10	% initial child protection conference (ICPC) within 15 days of Section 47 enquiry (S47)	High is good	88%	77%	100%	68.0%	89%	67%	75%	80%			1	Whilst lower than our statistical neighbour average, Cheshire East's performance is better than the national average and a substantial improvement on the 2015-16 outturn. The first 2 quarters of 2016-17 have seen continual improvement. This suggests that the action plan around timely notification to the Safeguarding Unit is working. Any cases not meeting the 15 day target are closely scrutinised and reported weekly to	2 Feel & Be Safe	Outcome 5
1.11	Number of children subject to child protection (CP) plan [includes child sex exploitation (CSE) Plans ]				260-300	273	271	273	268	282			$\rightarrow$	Whilst at the lower end of our statistical neighbour cohort, audits suggest that the right individuals are on a plan the right children are being stepped up to child protection and that this is a number reflective of our demographic	2 Feel & Be Safe	Outcome 5
1.12	Rate of children subject to child protection (CP) plan per 10,000		41.5	43.1	35-40	37.2	36.1	36.3	35.7	37.5			$\Rightarrow$		2 Feel & Be Safe	Outcome 5
1.13	% children becoming subject to a child protection (CP) plan for $2^{nd}$ / subsequent time	Low is good	17.3%	17.9%	<15%	22.9%	11.1%	22.4%	23.3%	23.9%			1	This is showing a continued upward trend. Scrutiny of cases is indicating a small number of families with large sibling groups coming onto plans for a 2nd or subsequent time (in Q2 there were 22 individuals from just 9 families). Most recent comparison data in the NW in terms of performance over the last year (2015-16) indicates percentages ranging from 10.5 % to	2 Feel & Be Safe	Outcome 5
1.14	Number of child protection (CP) plans over 2yrs	Low is good	supressed	2.1%	0%	0%	0%	0%	0%	0%			$\Rightarrow$	All children subject of a plan for 12 months+ are actively tracked with robust independent oversight. This current performance is positive and indicates that these vulnerable children do not experience drift.	2 Feel & Be Safe	Outcome 5
1.15	Number of children on a child sexual exploitation (CSE) plan					8	6	8	6	7			$\rightarrow$	This number represents the individuals who are on a specific child sexual exploitation (CSE) plan. There are other individuals we are supporting where CSE actions form a part of an overarching CIN/CP/LAC plan. In addition, where any agency has concerns around individuals they are brought to the multi-agency CSE group for discussion and possible tracking.	2 Feel & Be Safe	Outcome 5
	% child protection (CP) children reviewed in timescales (year to date fig)	High is good	95.8%	93.7%	100%	99.5%	90%	100%	99%	99%			<b>→</b>	The improvement on the performance in this area has been maintained for 3 quarters and is ahead of statistical neighbour and national average. This is reflective of improved practice around timely notification and arrangement of review conferences. It is important to note that there will always be the occasional unforeseen circumstance that will prevent performance being 100% continually.	1 Having A Voice	Outcome 5
Care	d for Children													It is being reported nationally and locally that numbers of cared for children	2 Feel & Be Safe	Outcome 5
2.1	Number of cared for children				350-400	387	394	387	400	398			$\rightarrow$	are increasing. Cheshire East remains at the lower end of our statistical neighbour group, with latest figures from CWAC and Warrington showing much higher rates. We have amended our target to reflect a range in which we consider our cared for population to be appropriate.		

## Appendix 1

C&YP Plan Priority	Corporate Priority

Pl Ref	Measure	Polarity	Stat Neigh N Av	National Av	Target	Yr. end 15-16	Qu 3	Qu 4	Qu 1 16-17	Qu 2 16-17	Yr. end 16-17	RAG	Quarterly dir of travel	C&YP Plan Priority Comments	Corporate Priority
2.2	Rate per 10,000 cared for children		56	60	46.6 - 53.3	51	52.5	51.5	53.3	53				Oct 2016 - DfE produced comparator data for statutory returns as at March   2 Feel & Be Safe     2016. This places Cheshire East in the mid range of our statistical neighbour   2 Feel & Be Safe     group range of between 35 -79 per 10,000 of population. Nearest neighbours   CWAC and Warrington reported 71 and 78 per 10,000 respectively. NW     average as at 31/3/16 was 82 per 10.000   Section 10,000	Outcome 5
2.3	% cared for children with 3 or more placements in year	Low is good	data not release		<10%	12.2%	13.9%	12.2%	13.8%	13.7%			Ţ	average as at 31/3/16 was 82 per 10.0002 Feel 8. Be SafeThis figure is a rolling year to date position and relates to 55 individuals. An audit of this cohort has been completed and identifies that the number of children placed at home subject to 38 (6) orders impacts on performance. If this group, together with a couple of other identified themes, are removed from the count then it reduces to 12%. Further work is being undertaken across the service to address the volume of Sec 38 (6) placements and to challenge placement finding processes. Children with 2 moves will now be included in the permanence tracker for overview. Work is also being2 Feel & Be Safe	Outcome 5
2.4	% cared for children in long term stability placement	High is good	data not release	-	80%	66.7%	73.0%	66.7%	70.2%	64.8%			Ļ	Whilst this is slightly lower than last quarter, this can change due to the cohort of individuals in care at that point in time. Whilst long term stability is the ideal solution for individuals a change in placement may sometimes be the most appropriate action and the key is to ensure this is handled with minimum disruption for all concerned.   2 Feel & Be Safe	Outcome 5
2.5	% cared for children reviews in timescales	High is good				96%	97%	97%	97%	89%			Ļ	Whilst every effort is made to review individuals in good time, there will always be the occasional delay due to unforeseen circumstances. In quarter 2 there has been a drop in performance which in part has been due to the increase in the number of cared for children placing additional pressure on the workforce. This figure also reflects some anomalies where reviews have been held on time but because they have required a series of meetings they are not always reflected as such. Work has been done to improve this. With regards to the cases concerned the delays were minimal - sometimes just a day and scrutiny shows that this did not compromise individuals plan being corruinised and making progress.	Outcome 5
2.6	Number of cared for children in internal foster care (including friends and family placements)	High is good			215	210	199	210	191	188				A number of foster carers have been on hold due to LADO or ill health issues. 2 Feel & Be Safe An audit of these is underway to ensure that, where possible, they are resolved with minimal delay.	Outcome 5
2.7	Number of cared for children in external foster care	Low is good			85	89	88	89	97	88				68 children are matched permanently with their carers and their care plan is 2 Feel & Be Safe to remain with their carers, at least, until they are 18.	Outcome 5
2.8	Number cared for children placed over 20 miles from home address (Cheshire East and out of borough)	Low is good				69	74	69	77	89			$\rightarrow$	Although there is a slight increase in this figure, it is important to note that almost 25% of these are placed either with family/ relatives or in adoption placements.	Outcome 5
2.9	Number of cared for children that went missing 5 times or more (quarterly figure is 5 or more times in any month in that quarter)	Low is good			5	16	7	8	5	5			₽	This is positive and relates to the number of Cheshire East children who went missing from care 5 or more times in the quarter and includes individuals placed both in Cheshire East and out of the borough. Missing from care interviews are offered and the feedback used to inform changes to2 Feel & Be Safe	Outcome 5
2.10	% of initial health assessments requested within 48 hours of coming into care	High is good			100%	11%	4%	20%	69%	66%				During the first half of 2016-2017 there have been 91 children who entered the care system, 87 of which required the Initial Health Assessment (IHA) Part A completing within 48 hours of entering care. The number of IHA Part A being completed within timescale is 59 (38 in Q1 and 21 in Q2). In Q2 there were 11 requests out of timescales, the majority of which were due to late notification of placement.	Outcome 5
2.11	% of initial health assessments completed by paediatricians within 20 days	High is good			100%	34%	29%	12%	36%	58%			1	There has been a substantial improvement in the percentage of assessments 4 Being Healthy completed within 20 working days which will is expected to improve further as more requests are completed in a timely fashion.	Outcome 5
2.12	% of children in care over 12 months with a health check in the last year	High is good	84%	90%	100%	73.9%	73.7%	73.9%	71.2%	69.8%				There is currently a review to embed effective office processes to trigger and 4 Being Healthy track annual health assessments . There is ongoing work to ensure that all cared for children and young people get sufficient support and advice around their health and wellbeing. A new Cared for Nurse took up post in July 2016 to drive this but a large number of requests in quarter 2 has impacted on delivering a more improved position. There are c 50 plus to be completed in quarter 3	Outcome 5
Care	e Leavers													All care leavers are supported with access to a Personal Assistant (PA) to 5 Best Skills & Quals	Outcome 3
3.1	Number of care leavers					225	219	225	201	202				offer help and guidance as they move to independence together with financial support as appropriate to individual needs.	Outroma 2
3.2	% not In education, employment or training (EET)	Low is good			38%	42%	43%	42%	47%	40%			Ļ	Of the individuals not in education employment or training (NEET), over 30% 5 Best Skills & Quals are engaged in positive activities that are developing skills for the work place. Excluding those pregnant/ with parenting responsibilities and those unavailable to the workplace due to illness/ disability/custody there are only 12 individuals that are NEET and able to work. Active support is in place via Personal Assistants for these individuals.	Outcome 3
3.3	% in suitable accommodation	High is good			96%	96%	66%	95%	95%	95%				There are 5 care leavers aged 18-21 known to be in unsuitable accommodation. This includes individuals currently in custody. Improved tracking in the care leavers service means that these young people are known and work continues to engage them where possible to improve their2 Feel & Be Safe	Outcome 5
Ado 4.1	ption % of children ceased to be looked after due to adoption - year	High is good			20%	12.8%	10.6%	12.8%	21.0%	20.3%				This figure reflects 16 individuals out of 79 who have left care since 1/4/2016.     2 Feel & Be Safe	Outcome 5
4.2	to date fig % of children ceased to be looked after due to granting of special guardianship order (SGO) - year to date fig	High is good			12%	18.4%	17.3%	18.4%	11.6%	11.4%				This represents 9 individuals in the year to date. 2 Feel & Be Safe	Outcome 5
4.3	Number of children adopted in period	High is good			30	18	supressed	7	9	16			1	In addition to the 16 adoptions in the first half of the year, we have an additional 27 individuals with an adoption plan, 20 of which are living with their adoptive family. Based on performance to date we are on schedule to meet target set for this year.	Outcome 5

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4.4	% children who wait less than 16 months between entering care and moving in with adoptive family	High is good			58%	83%	79%	78%	84%	84%				This continues to be a focus to ensure that timely decisions are made to ensure children and young people are in a permanent placement as quickly as possible. There is now a specific IRO identified to track the progress for these children to ensure there is no delay	2 Feel & Be Safe	Outcome 5
4.5	Average number of days between entering care and moving in with adoptive family (A1 national indicator)	Low is good			426	545	592	545	936	678			1	Although this has been RAG rated amber, the story behind the data is very positive. This is due to the extremely positive outcome of children and young people being adopted by foster carers after a number of years due to a freestanding application. This is reflected in the reduced figure at 4.7	2 Feel & Be Safe	Outcome 5
4.6	Average number of days between placement order and match with adoptive family (A2 national indicator)	Low is good			121	99	97	99	49	70			Ţ		2 Feel & Be Safe	Outcome 5
4.7	Average number of days between entering care and moving in with adoptive family/ foster carer who becomes adoptive	Low is good			426	477	592	477	243	265			Ţ	Whilst the number of days has increased it still remains well within the national target of 426 and a substantial improvement on last year's position	2 Feel & Be Safe	Outcome 5
Edu	cation and 14-19 Skills												· · ·			
Virtu	al School		1	1												
5.1	% attendance of children in care (quarterly figure is all cared for children rather than those in care for 12mths which are published figs)	High is good	95.9%	96.1%	95%	94%	94%	94%	89%	94%			1	including those in Year 11.	5 Best Skills & Quals	Outcome 3
5.2	% persistent absence of children in care (quarterly figure is all cared 4 rather than those in care for 12mths which are published figs)	Low is good				15%	14%	15%	18%	11%			Ţ	Quarter 2 includes the extended holiday period, so whilst it is positive that there is a reduction, it maybe too early to see if this can be sustained.	5 Best Skills & Quals	Outcome 3
5.3	% personal education plans (PEPs) less than 6 months old	High is good				88.4%	52.2%	88.4%	89.2%					This data will be reported termly and will be updated at the end of quarter 3. This indicator will be amended to reflect the percentage of PEPs completed on a termly basis as it is a more effective measure of quality and support to individuals.	5 Best Skills & Quals	Outcome 3
Scho	pols			1										The prefile for secondary school Ofstad outcomes remains strong. The only		0
6.1	% good or outstanding secondary schools	High is good		76%		86.4%	86.3%	86.4%	86.4%	76.0%			$\Rightarrow$	The profile for secondary school Ofsted outcomes remains strong. The only reason for the deduction is the addition of 3 schools (includes the University Technical College, Pupil Referral Unit and Alternative Provision from September 2016) vet to be inspected.	5 Best Skills & Quals	Outcome 3
6.2	% good or outstanding primary schools	High is good		87%		92.7%	93.6%	92.7%	92.7%	94.4%			1	The profile for primary schools remains very strong, which is positive considering the high number of primary schools across the borough.	5 Best Skills & Quals	Outcome 3
6.3	% good or outstanding special school	High is good				80%	80%	80%	80%	80%				The only reason that the data shows a reduction from 100% is due to the additional special school at Church Lawton which has not yet been inspected.	5 Best Skills & Quals	Outcome 3
6.4	Number of fixed term exclusions starting in month	Low is good				1889	593	441	432	269			Ţ	The school Summer holidays and year 11 pupils leaving school fall within quarter 2, therefore the number of exclusions reported may appear to be lower than expected.	5 Best Skills & Quals	Outcome 3
6.5	Number of permanent exclusions starting in month	Low is good				37	12	13	12	7			Ţ	quarter 2, therefore the number of exclusions reported may appear to be lower than expected.	5 Best Skills & Quals	Outcome 3
6.6	Number of fixed penalty notices issued	Low is good				1056	421	298	189	19				Since 13th May Cheshire East has stopped issuing penalty notices for leave of absence, requesting that schools to not send through any further paperwork. Regular absence penalty notices have continued to be issued. This is reflected in the substantial reduction in guarter 4.		Outcome 3
6.7	Number of prosecutions	Low is good				118	26	55	29	14			ļ	The number of prosecutions is likely to be lower in quarter 2 due to the extended holiday period.	5 Best Skills & Quals	Outcome 3
6.8	% of pupils with less than 90% attendance in the quarter	Low is good				19%	12%	12%	13%					Data for quarter 2 is currently being validated following clarification with some schools with regards to Children on roll from the start of the new academic year. It will be available for quarter 3	5 Best Skills & Quals	Outcome 3
6.9	% of pupils with less than 90% attendance year to date	Low is good				19%	9%	11%	13%					Data for quarter 2 is currently being validated following clarification with some schools with regards to children on roll from the start of the new academic year. It will be available for quarter 3.	5 Best Skills & Quals	Outcome 3
6.10	Current number of pupils being educated at home (year fig is total number of unique individuals)					286	252	276	267	259			ſ	There has been a small reduction in the number of individuals educated at home, which is reflective of individuals in Year 11 coming off the school roll in the summer term.	5 Best Skills & Quals	Outcome 3
	vention and Support															
Prev	rention and Early Intervention													Registration is being maintained due to the collaborative approach with	2 Feel & Be Safe	Outcome 5
7.1	% of all 0-4 children registered at children's centre	High is good			82%	82%	82%	82%	82%	81%			$\rightarrow$	health colleagues and children's centre managers ensuring that individuals are informed of the support and offer available at the centres during their antenatal care. It is expected that with the introduction of the new 'Parent journey' programme, registrations will increase in 2017/18.		
7.2	% of all 0-4 children engaged at children's centre (seen in last 6	High is good			33%		27%	24%	22%	32%			1		2 Feel & Be Safe	Outcome 5
7.3	% eligible children taking up 2 year old offer (termly figure only)	High is good		72%		77%	77%	77%	75%	69%			$\rightarrow$		5 Best Skills & Quals	Outcome 3
7.4	% children taking up 3 and 4 year old offer (termly figure only)	High is good					97%	99%	97%	97%-99%			<b>→</b>	This is a range based on known data. We know the number of Cheshire East children taking up the offer at settings in the borough, but we are not aware of all those attending settings in other authorities. The population figures are estimates taken from two years ago and the term in which a child becomes eligible depends on when their birthday falls as they are eligible the term following their 3rd birthday. The figures given assume no children go out of the authority to claim their 3 and 4 year old funding, that the nonulation estimates are accurate and birthdays are distributed evenly	5 Best Skills & Quals	Outcome 3

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7.5	Number of families turned around (family focus) - claims made at agreed points in the year	High is good				21	supressed	19	9	62			1	Claims under the family focus criteria now total 71 for the year to date. This is continued improvement and reflects appropriate plans and support mechanisms being provided by families to ensure sustained positive change in their lives.		Outcome 6
You	th Support															
8.1	Number of young people accessing the youth support service								1298	1006			$\Rightarrow$	The Youth Support Service works with young people aged 13-19 or 13-25 (with additional needs) providing youth work and targeted support. The total number of individuals who accessed the service in quarter 2 reduced to 1,006. This is to be expected given the extended holiday period in July/	5 Best Skills & Quals	Outcome 2
8.2	Number of young people not in education, employment or training (NEET) individuals [yr. 12-14]	Low is good				323	310	323	328	201			1	Of this cohort, 145 are available to the labour market with over 95% either actively seeking employment/ training or with start dates agreed. Of the 56 not available to the labour market 46% is due to parenting/ pregnancy and 54% to illness.	5 Best Skills & Quals	Outcome 2
8.3	% of young people not in education, employment or training (NEET) individuals [yr. 12-14]	Low is good				2.8%	2.7%	2.8%	2.8%	3.1%			$\rightarrow$	The September position is always slightly worse as some individuals who did not perform as expected in exams change courses/ make different decisions about the future. Once these individuals are known and engaged the percentage is expected to reduce.	5 Best Skills & Quals	Outcome 2
8.4	Number of individuals where education, employment or training (EET) status not known	Low is good				45	65	45	30	N/A			ļ	As at the end of September there is an extremely high number of Year 12-14 year olds where the position in tentatively known but not yet finalised as a large number of universities and colleges have not finalised intake or started. An updated position will be known once October figures have been		Outcome 2
You	th Engagement Service						1	1	1							
9.1	Number of young people sentenced to custody (quarterly fig)	Low is good				7	supressed	supressed	supressed				$\Rightarrow$	Quarter 1 data is suppressed due to the extremely low number. Quarter 2 data is not yet available.	4 Being Healthy & Making Positive Choices	Outcome 1
9.2	Number of young people remanded to custody (quarterly fig)	Low is good				supressed	0	supressed	0						4 Being Healthy & Making Positive Choices	Outcome 1
9.3	Number of first time entrants - rolling 12 month figure (data from police national computer)	Low is good				94	111	94	71				Ļ	Quarter 1 data shows a continued reduction in the number of first time entrants which is extremely positive and demonstrates the continued success of work with those at risk of entering the system. Quarter 2 data is	4 Being Healthy & Making Positive Choices	Outcome 1
9.4	Rate of first time entrants - rolling 12 month figure (data from police national computer)	Low is good		369		281	331	281	212				Î	Quarter 1 data shows a continued reduction in the number of first time entrants which is extremely positive and demonstrates the continued success of work with those at risk of entering the system. Quarter 2 data is not yet available.	4 Being Healthy & Making Positive Choices	Outcome 1
Spe	cial Educational Need (SEN)						I	1	1							
10.1	Number of new education, health and care needs assessments requests in month					268	74	79	85	77				The number of requests in each quarter relate to the number received into the local authority from both parents and professionals rather than the number subsequently heard and assessed at panel in the guarter.	6 Additional Needs Additional Chances	Outcome 3
10.2	% of new education, health and care plans (EHCP) completed with 20 weeks	High is good	43.4	55.5		71.0%	49.7%	61.2%	21.7%	30.0%			1	Of the 30 new EHCP plans completed in quarter 2, 9 were completed within 20 weeks. In addition there were 108 transfers completed of which 26% were completed within 16/20 weeks. It is possible that there were delays in information being received in the July - Sept period due to the extended school holidays. Additional staff are being recruited to the team to ensure that demand can be met and timeliness improved. SEND is a priority area for improvement within Children and Families Services. A new multi agency governance structure is now fully operational and therefore there is for the served.	6 Additional Needs Additional Chances	Outcome 3
10.3	Number of ongoing transfers from statements of educational need/learning difficulty assessments (LDA) to education, health and care plans (EHCP)					184	273	184	301	305			1	An additional 4 staff have been recruited to the SEND team dedicated to transfer work and this is clearly evident in the increased number of transfers in progress.	6 Additional Needs Additional Chances	Outcome 3
10.4	Total number with an education, health and care plan (EHCP) [accumulative]					794	554	794	880	982			1	This is a steadily improving picture and has increased from 49% to 54% of the total number between quarter 1 and quarter 2. A continued momentum, as demonstrated by the number of transfers, should see this percentage improve still further in quarter 3.	6 Additional Needs Additional Chances	Outcome 3
10.5	Total number with an education, health and care plan (EHCP) or statement of educational need					1775	1689	1775	1784	1828				Total number as a proportion of our 0-17 population per 10,000 indicate that we are comparable with both the NW, Statistical neighbours and England average.	6 Additional Needs Additional Chances	Outcome 3