

SUGGESTIONS/COMMENTS RECEIVED
Appendix 1c

SERVICE AREA	Suggestions Received 2015 / 2016	Suggestions Received 2014 / 2015	Suggestions Received 2013 / 2014	Suggestions Received 2012 / 2013
Adult's Services*	61	57	35	57
Children's services*	75	49	40	15
Waste & Recycling	12	21	21	10
Highway Operations	6	16	6	9
Grounds Maintenance	5	11	0	2
Customer Services	0	5	1	0
Parking Enforcement	0	4	0	3
Council Tax Business Rates & Billing	3	4	1	1
Development Management	3	3	0	1
Street Cleansing	1	2	0	0
Community Safety	0	2	0	0
Visitor Economy incl Tatton Park	0	2	0	0
Library & Cultural Services	3	1	3	2
Building Control	0	1	0	0
Housing	0	1	0	0
Green Spaces	1	1	0	1
Leisure	0	1	4	6
Partnerships Business Manager	0	0	2	1
Licensing	0	0	1	0
Environmental Protection	0	0	1	0
Spatial Planning	0	0	1	0
Highways Strategy	0	0	1	0
Mixed Service Area	1	0	0	0
Bereavement	0	0	0	0
Housing Benefit	2	0	0	0
Transport	1	0	0	0
Assets	2	0	0	0
Governance & Audit	1	0	0	1
Democratic Services	0	0	0	2
TOTAL SUGGESTIONS/COMMENTS	177	181	117	113

**In Children's/Adult Services these can be concerns which have not been dealt with as a formal complaint