

COMPLIMENTS RECEIVED

Appendix 1b

SERVICE AREA	Compliments Received 2015 / 2016	Compliments Received 2014 / 2015	Compliments Received 2013 / 2014	Compliments Received 2012 / 2013
Adult Services	682	669	685	792
Children's Services	558	170	25	29
Customer Services	177	99	127	82
Waste & Recycling	98	86	60	54
Council Tax Business Rates & Billing	52	75	63	39
Highway Operations	42	62	47	24
Grounds Maintenance	79	56	49	16
Street Cleansing	67	50	0	0
Housing Benefits	48	43	54	66
Development Management	14	10	3	10
Library & Cultural Services	14	10	11	16
Environmental Protection	2	4	4	0
Building Control	0	3	1	2
Parking Enforcement	1	2	3	0
Regeneration & Economic Development	0	2	1	0
Education	2	2	0	0
Licensing	2	1	2	0
Community Safety	2	1	0	0
Housing	4	1	0	0
Visitor Economy incl Tatton Park	1	0	0	0
Leisure	0	0	4	4
Assets	1	0	1	0
Transport	3	0	0	3
Green Spaces	2	0	0	1
Finance General	0	0	0	1
Democratic Services	0	0	0	1
Land Charges	1	0	0	1
Communications & PR	1	0	0	0
Governance & Audit	2	0	0	0
TOTAL COMPLIMENTS	1855	1346	1140	1140