

Appendix 1c - Suggestions

Service Area	Suggestions Received 2014 / 2015	Suggestions Received 2013 / 2014	Suggestions Received 2012 / 2013
Adult's Services*	57	35	57
Children's services*	49	40	15
Waste & Recycling (Ansa)	21	21	10
Highway Operations	16	6	9
Grounds Maintenance (Ansa)	11	0	2
Customer Services	5	1	0
Parking Enforcement	4	0	3
Council Tax Business Rates & Billing	4	1	1
Development Management	3	0	1
Street Cleansing (Ansa)	2	0	0
Community Safety	2	0	0
Visitor Economy incl Tatton Park	2	0	0
Library & Cultural Services	1	3	2
Building Control	1	0	0
Housing	1	0	0
Green Spaces	1	0	1
Leisure	1	4	6
Partnerships Business Manager	0	2	1
Licensing	0	1	0
Environmental Protection	0	1	0
Spatial Planning	0	1	0
Highways Strategy	0	1	0
Mixed Service Area	0	0	0
Bereavement (Orbitas)	0	0	0
Land Charges	0	0	0
Transport (TSS)	0	0	0
Regeneration & Economic Development	0	0	2
Education Complaints	0	0	1
Democratic Services	0	0	2
Total Suggestions/Comments	181	117	113

**In Children's/Adult's Services these can be concerns which have not been dealt with as a formal complaint.