

**Appendix 1b - Compliments**

<b>Service Area</b>	<b>Compliments Received 2014 / 2015</b>	<b>Compliments Received 2013 / 2014</b>	<b>Compliments Received 2012 / 2013</b>
<b>Adult Services</b>	669	685	792
<b>Children's Services</b>	170	25	29
<b>Customer Services</b>	99	127	82
<b>Waste &amp; Recycling (Ansa)</b>	86	60	54
<b>Council Tax Business Rates &amp; Billing</b>	75	63	39
<b>Highway Operations</b>	62	47	24
<b>Grounds Maintenance (Ansa)</b>	56	49	16
<b>Street Cleansing (Ansa)</b>	50	0	0
<b>Housing Benefits</b>	43	54	66
<b>Development Management</b>	10	3	10
<b>Library &amp; Cultural Services</b>	10	11	16
<b>Environmental Protection</b>	4	4	0
<b>Building Control</b>	3	1	2
<b>Parking Enforcement</b>	2	3	0
<b>Regeneration &amp; Economic Development</b>	2	1	0
<b>Education Complaints</b>	2	0	0
<b>Licensing</b>	1	2	0
<b>Community Safety</b>	1	0	0
<b>Housing</b>	1	0	0
<b>Visitor Economy incl Tatton Park</b>	0	0	0
<b>Leisure</b>	0	4	4
<b>Assets</b>	0	1	0
<b>Transport (TSS)</b>	0	0	3
<b>Green Spaces</b>	0	0	1
<b>Finance General</b>	0	0	1
<b>Democratic Services</b>	0	0	1
<b>Total Compliments</b>	<b>1346</b>	<b>1140</b>	<b>1140</b>