

Service Area	Suggestions Received 2013 / 2014	Suggestions Received 2012 / 2013
Children's services*	40	15
Adult's Services*	35	57
Waste & Recycling	21	10
Highway Operations	6	9
Leisure	4	6
Library & Cultural Services	3	2
Partnerships Business Manager	2	1
Licensing	1	0
Environmental Protection	1	0
Spatial Planning	1	0
Highways Strategy	1	0
Customer Services	1	0
Council Tax Business Rates & Billing	1	1
Mixed Service Area	0	0
Bereavement	0	0
Grounds Maintenance	0	2
Public Toilets	0	0
Community Safety	0	0
Parking Enforcement	0	3
Building Control	0	0
Development Management	0	1
Land Charges	0	0
Housing	0	0
Transport	0	0
Visitor Economy incl Tatton Park	0	0
Regeneration & Economic Development	0	2
Green Spaces	0	1
Education Complaints	0	1
HR	0	0
Planning & Performance	0	0
Communications & PR	0	0
Internal Audit	0	0
Assets	0	0
ICT	0	0
Housing Benefits	0	0
Finance General	0	0
Procurement	0	0
Shared Services	0	0
Legal Services	0	0
Democratic Services	0	2
Total Suggestions/Comments	117	113

*In Children's/Adult's Services these can be concerns which have not been dealt with as a formal complaint.