

Service Area	Compliments Received 2013 / 2014	Compliments Received 2012 / 2013
Adult Services	685	792
Customer Services	127	82
Council Tax Business Rates & Billing	63	39
Waste & Recycling	60	54
Housing Benefits	54	66
Grounds Maintenance	49	16
Highway Operations	47	24
Children's Services	25	29
Library & Cultural Services	11	16
Environmental Protection	4	0
Leisure	4	4
Parking Enforcement	3	0
Development Management	3	10
Licensing	2	0
Building Control	1	2
Regeneration & Economic Development	1	0
Assets	1	0
ICT	0	0
Mixed Service Area	0	0
Bereavement	0	0
Public Toilets	0	0
Community Safety	0	0
Spatial Planning	0	0
Land Charges	0	0
Housing	0	0
Highways Strategy	0	0
Transport	0	3
Visitor Economy incl Tatton Park	0	0
Green Spaces	0	1
Education Complaints	0	0
HR	0	0
Planning & Performance	0	0
Partnerships Business Manager	0	0
Communications & PR	0	0
Internal Audit	0	0
Finance General	0	1
Procurement	0	0
Shared Services	0	0
Legal Services	0	0
Democratic Services	0	1
Transformation	0	0
Total Compliments	1140	1140