

Cheshire Police and Crime Panel

Date of meeting: 3 February 2023

Report of: Brian Reed, Head of Governance and Democratic Services

Subject: Review of Complaints

1. Report Summary

- 1.1 This report provides the Panel with a brief update on complaints against the Commissioner that were received by the Panel during 2022.

2. Recommendations

- 2.1 The Panel is recommended to:

- (i) Note the summary of complaints provided in this report.

3. Review of complaints

- 3.1 A revised procedure for the management of complaints against the Police and Crime Commissioner was introduced in November 2020. A Complaints Management Sub Committee was established, with the revised procedure giving Panel members an enhanced role in the overall management of complaints. The Sub Committee is currently chaired by Miss Yasmin Somani, with Cllr Keith Millar serving as Deputy Chair. Mrs Sally Hardwick, a former independent co-opted member of the Panel (until September 2022) was the previous chair of the Sub Committee, with Cllr Martyn Delany (who left the Panel in June 2022) being Vice Chair.
- 3.2 During 2022 two complaints were received. In line with the Panel's procedure the Chair and Deputy Chair of the Complaints Management Sub Committee reviewed each complaint, taking advice as appropriate. In each case they determined that there was no legitimate complaint against the Commissioner.
- 3.3 The time scales set by the revised complaints procedure were met in relation to each complaint.

4. Equality Implications

- 4.1 There are no equality implications.

5. Financial Considerations

- 5.1 There are no financial implications to report to the Panel in considering this matter.

6. Contact Information

Contact details for this report are as follows:-

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